



Action from Hertfordshire Public Health Board March 2013.

	Our Services	What we are already doing, or will be doing within our normal service planning
	Economic Development and Business Support	<ul style="list-style-type: none"> • We work with both Hertfordshire LEP and The Greater Cambridge Greater Peterborough Enterprise Partnership to ensure a sustainable and prosperous economy, providing skills and jobs to meet the requirements of the districts residents and encourage local enterprise. • We provide business support and advice on our website covering Growing your business and growth initiatives, Business Continuity Planning, Business Regulations, Starting a Business and Useful Business Contacts. • 12 new apprenticeship/internship posts created at NHDC • Rural Business Advisor jointly funded with East Herts DC and Defra
	Housing	<ul style="list-style-type: none"> • We provide housing services in homelessness prevention, affordable housing, the enforcement of minimum housing standards in the private rented sector, 'housing related support' available to people with a wide range of support needs and funding of adaptations, the Disabled Facilities Grants and Home Repair Assistance Grants. • We signpost to Home Ownership Schemes and the Home Exchange Scheme • The Council has a formal Partnership Agreement with all 23 housing associations working in the district. • The Council operates a community alarm service for the provision of telecare. • We participate in the Local Authority Mortgage Scheme. The scheme aims to help first-time buyers to purchase a property in the North Herts area by enabling them to apply for a mortgage with a minimum deposit of only 5%.
	Advice and Support	<ul style="list-style-type: none"> • We are responsible for dealing with two types of benefit: Council Tax Reduction and Housing Benefit. • Signpost to advice on Finance, Credit and Debt
	Community Safety	<ul style="list-style-type: none"> • We provide community safety information and advice, delivering diversionary activities

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		<p>for children and young people and community reassurance events, as well as addressing anti-social behaviour such as graffiti, noise nuisance and fly tipping.</p> <ul style="list-style-type: none"> • The Council is a committed member of the North Herts Community Safety Partnership and works with partners including the police to tackle local crime and disorder issues. • The Council is also one of several Herts authorities that is a member of the CCTV partnership for provision of CCTV cameras in public areas.
	Smoking Cessation	<ul style="list-style-type: none"> • We provide advice on our website about Smoke Free England and enforce legislation relating to Smoke Free Premises and Vehicles Regulations • In 2012 we successfully secured funding to carry out a smoke free compliance project in collaboration with the NHS • The North Herts Health and Wellbeing Partnership, including NHDC, support the Hertfordshire Tobacco control action plan.
	Alcohol and Substance Misuse	<ul style="list-style-type: none"> • We are the licensing authority that has legal responsibility for issuing a premises licence, a personal licence and a club premises certificate for the sale or provision of alcohol. • We provide advice and signposting for further assistance to staff about these issues
	Healthy Eating and Physical Activity	<ul style="list-style-type: none"> • Provision of leisure centres and swimming pools • Provision of allotments • Provision of town centre parks and gardens • Provision of a number of nature reserves with the support of Countryside Management Services • Provision of outdoor sports and recreational facilities e.g. football pitches, wheeled sports facilities and bowling greens. • Provision of multi-use games areas for children of all ages • Our Sports Development Unit aims to develop sporting opportunities for children and young people at all levels. • The Children's Services Team support a range of play opportunities across the

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		<p>District.</p> <ul style="list-style-type: none"> • We play an active part in helping our staff to maintain a healthy lifestyle and have a wide range of help in place e.g. regular Healthy Lifestyle days • Each member of staff has access to an Employee Assistance Programme. This completely confidential service opens up a gateway to a wealth of advice and provides a counselling service for staff where their problems are more acute.
	Health Protection Powers	<ul style="list-style-type: none"> • Enforcement Team deals with all aspects of envirocrime, including abandoned vehicles, fly posting and fly tipping • The Environmental Health Service undertakes regulatory activity relating to communicable diseases, public health burials, infection control in tattooists and skin piercers, safety in sun, sunning salons, etc. • We are responsible for dealing with issues relating to health, safety and welfare in many workplaces, with the aim of protecting the health, safety and welfare of people at work and those affected by business activities. • Health & safety compliance work, largely legionella monitoring, on higher risk council owned properties • The Building Control Service is able to ensure that dangerous buildings and structures are made safe and that demolition works are undertaken to protect public amenity through fencing of the sites, sealing of drains and other measures.
	Food Safety	<ul style="list-style-type: none"> • We are responsible for undertaking regular inspections of all food premises, dealing with complaints about food premises and investigating reports of food poisoning that occur in the district.
	Air Quality	<ul style="list-style-type: none"> • We have the duty to monitor the air quality in the district under the Environment Act 1995 • We carry out regular reviews and assessments of air quality in North Hertfordshire against standards and objectives set out in the National Air Quality Strategy. • We regulate emissions to atmosphere for a range of industrial and commercial

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		processes.
	Contaminated Land	<ul style="list-style-type: none"> • We provide guidance to the Planning Control Service in relation to the development of brownfield land or land affected by contamination through the planning process. • We provide information on land potentially affected by contamination within North Hertfordshire in response to property based contaminated land enquiries. • We implement the Council's Contaminated Land Strategy in line with its statutory duties under Part 2A of the Environmental Protection Act 1990.
	Private Water Supplies	<ul style="list-style-type: none"> • We monitor the bacteriological and chemical quality of private water supplies throughout the district
	Noise Control	<ul style="list-style-type: none"> • Complaints about excessive noise are investigated by officers who can take action if the noise is a statutory nuisance. Noise nuisance is covered by Part III of the Environmental Protection Act 1990. The law empowers local authorities to deal with noise from fixed premises.
	Pest Control	<ul style="list-style-type: none"> • The Pest Control Service exists to ensure that North Hertfordshire is kept free from the nuisance of pests and the damage which they can cause. • The service is provided at a charge for pests considered to be a risk to public health or food safety, and also certain pests that may become a nuisance in houses. • The Council enforces legislation to ensure that landowners take reasonable steps to ensure that their land is free from pests.
	Other	<ul style="list-style-type: none"> • Waste collection service • Street cleansing